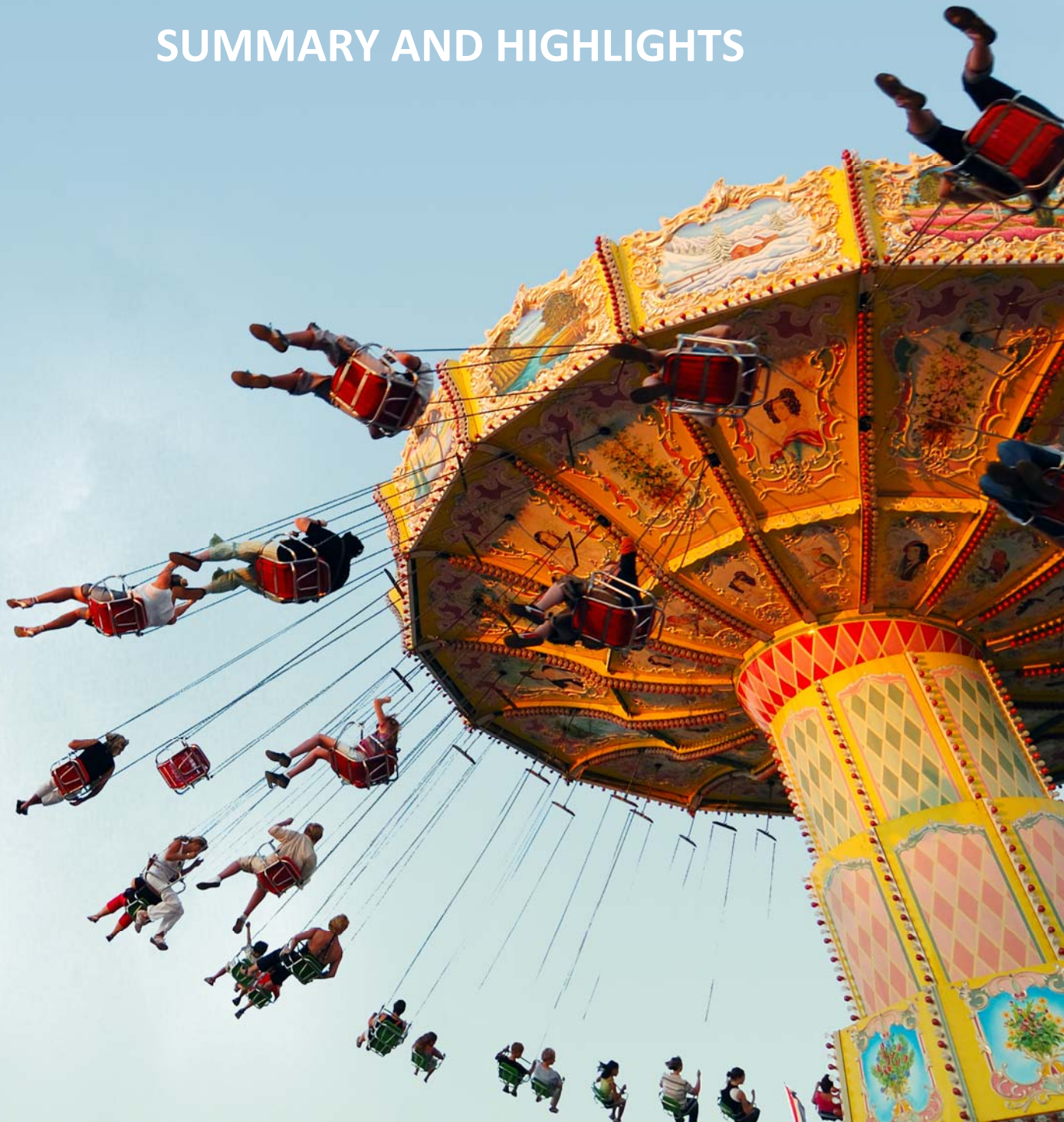


# Dovetail

*Supporting the youth alcohol  
and drug sector in Queensland*

**6 MONTHLY REPORT  
January to June 2011**

## SUMMARY AND HIGHLIGHTS



## Summary and Highlights

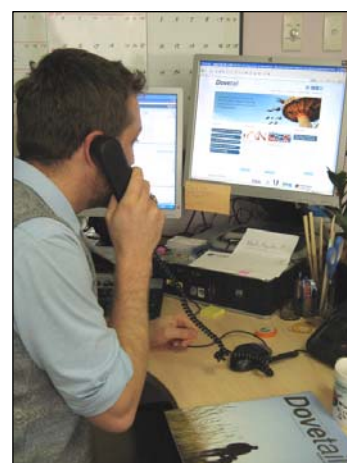


### 3<sup>rd</sup> Year Project Extension

On Monday 23<sup>rd</sup> May, Dovetail Consortium members committed to the 3<sup>rd</sup> Year extension of the project. The 14 partners endorsed the 2011-2012 Business Plan and devised a range of other projects designed to deliver better treatment outcomes for young people.

### 74 Requests for Support and Assistance

Dovetail staff received approximately 74 requests for support and assistance to workers and services from across the state between January and June 2011. Most commonly, workers sought assistance with accessing training, locating a service for their clients or for specific information about drugs and alcohol.

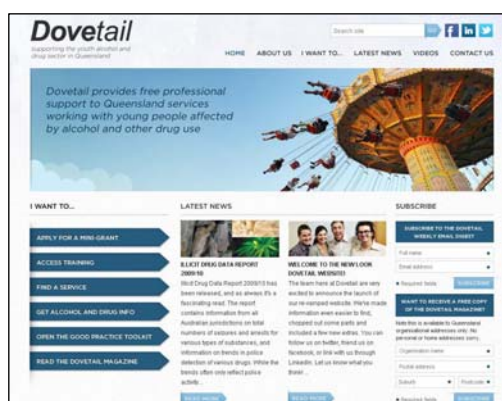


### 9 Professional Development Training and Conference Presentations

Dovetail conducted a total of 9 training sessions and conference presentations during the first half of the year, from as far south as Melbourne to as far north as Cooktown! A new Dovetail Training Menu was also developed containing the full range of free training packages that the project is able to deliver.

### New Dovetail Website, 498 subscribers and 5,975 unique visitors

Customer feedback combined with professional usability testing formed the basis of a major redesign of the Dovetail website. The new website was launched on Friday 10<sup>th</sup> June offering a modern, crisp and clean layout that easily directs visitors to the most useful and popular pages on the site. As of 1<sup>st</sup> July, Dovetail had a total of 498 registered subscribers to its free Weekly Email Digest.



## Summary and Highlights



### Service Practice Improvement Toolkit development underway

Following a successful scoping phase last year, the development of the Service Practice Improvement Toolkit (SPIT) officially commenced in March 2011. This project sees QUT and Dovetail creating 6 Youth Alcohol and Drug Good Practice Guides as well as a range of practice tools, templates and other handy resources in partnership with the sector.

### 10 Services Forum

In April the Dovetail team hosted a 2-day forum in Brisbane with all 10 of the Ice-Breaker Funded Youth Alcohol and Drug Services from across Queensland. Attendees identified a range of common AOD issues and concerns and revised the scope and content of the SPIT project.



### Dovetail Professional Development Grants Scheme Relunched

The Dovetail Professional Development Grants were overhauled and re-launched for the new financial year and now offer fixed grant rounds and an easier application process. 7 workers from across Queensland received Dovetail Grants in the first half of 2011, and over the next 12 months a total of \$25,000 is available for frontline staff to upskill in youth and alcohol and drug practice.

### New Manager

Mr Jeff Buckley joined the Dovetail team as the new Principal Consultant in February 2011. He brings 12 years experience in youth work, youth homelessness service delivery and project management. He joins the rest of the Dovetail team: Cameron Francis (Social Worker), Leigh Beresford (Clinical Nurse), Benjamin Dougherty (Project Officer) and Nicole Appleby (P/T Admin).



## January – June 2011

### *At a glance...*

- 5,975 unique visitors to the Dovetail website
- 728 recipients of the Dovetail Magazine across Australia
- 498 registered subscribers to the Dovetail Weekly Digest News
- 100<sup>th</sup> tweet sent by Dovetail on 10<sup>th</sup> June!
- 79 participants in Dovetail Professional Development Training across the state.
- 74 workers provided with direct support and assistance by Dovetail staff.
- 40 services visited by Dovetail staff across Queensland.
- 9 presentations by Dovetail staff at training events and national conferences.
- 7 Professional Development Grants awarded to frontline workers.

## Looking Ahead - Business and Strategic Planning

Planned activities for the upcoming 12 month period include:

- Delivery of 15 free Professional Development training sessions across the state.
- Development of a “Responding to Volatile Substance Misuse” Package.
- Hosting of a free 2-day Statewide Youth Alcohol and Drug Summit in March 2012.
- Launch of the Service Practice Improvement Toolkit in March 2012.
- Administer 5 Professional Development Grant Rounds.
- Produce and release 3 new issues of the Dovetail Magazine.
- Increase Dovetail’s online and social media platform, including the development of a free online Training Video Gallery.
- Development of specific engagement strategies with
  - Indigenous Health Services
  - ATOD Services
  - GPs and Medicare Locals
  - Headspace Services
- Development of a Youth Participation Toolkit for frontline services.
- Development of MOUs and formal relationships with a range of related peak organisations and statewide programs.
- Finalisation of the formal Dovetail Evaluation by Fieldworx.

It is anticipated that these activities will continue to enhance treatment service delivery standards in Queensland for young people affected by alcohol and other drug issues.

***For more information about this summary report, please contact Jeff Buckley,  
Principal Consultant on 3837 5621 or email [info@dovetail.org.au](mailto:info@dovetail.org.au)***

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